



QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY STATEMENT

The Management of Giménez Ganga, S.L.U., on the basis of its commitment to compliance at all times with all regulatory requirements, both those relating to product characteristics and those related to environmental concerns in all its areas of business; considers and declares that its strategic guidelines are as follows:

- **To achieve the full satisfaction of our clients via:**
 - Knowledge of the needs and expectations of both parties, establishing efficient communication mechanisms to ensure the adequate flow of feedback.
 - Our conscientious response to all agreed requirements, the achievement of a high level of quality in all our products and services, and the timely fulfilment of agreed delivery schedules.
 - The monitoring of customer satisfaction, and relating their expectations to the company's objectives.

- **To work on improving the quality of our products in terms of their features and services at all stages of their life cycle as of delivery; respecting customer expectations at each stage.**

- **To ensure that all collaborators and staff are involved as closely as possible with the quality process, encouraging:**
 - The continuous improvement of products, processes and systems, as an objective for each person within the organisation.
 - An interdepartmental and coherent commitment to quality by the company, across all activities and communication fronts.
 - The provision of means and resources adequate to the expected results.
 - The maintenance of an internal environment that encourages and recognises staff contributions, within the framework of a set of ethical values shared at all levels of the organisation.
 - Providing the staff with the freedom and autonomy to carry out their duties without fear.
 - Actively seeking opportunities to expand staff skills and experience, and the achievement of a climate where knowledge can be freely shared.
 - The timely training of workers, considering the personal concerns of each member of the organisation.

- **To transmit a corporate image to our social environment that consolidates confidence in the values and ethical commitment of Giménez Ganga, S.L.U. via:**
 - Promotion of, participation in, sponsorship of, or any form of support with regard to activities of a social, cultural, recreational or sporting nature in the local and regional community.
 - Collaboration in the development of non-profit collective interest and / or social justice initiatives (e.g. the Red Cross, NGOs ...).

- **To work towards environmental commitment at all levels of the company:**
 - Encouragement of maximum motivation in all external collaborators and staff, to achieve an attitude of genuine commitment to the environment.
 - The prevention of pollution, and the minimisation of its detrimental environmental impacts, via commitment to continuous improvement of environmental performance.
 - Commitment to continuous compliance with the regulatory requirements applicable to all company activities, as well as other requirements that the organisation subscribes to in relation to the environmental aspects of Giménez Ganga, S.L.U.

To achieve these objectives, it is management policy at Giménez Ganga, S.L.U. to develop and implement an effective and efficient Environmental and Quality Management System, planned and developed in conjunction with the other functions of the Management in order to increase our competitiveness through the continuous, controlled improvement of all our activities.

The Quality and Environmental Management System at Giménez Ganga, S.L.U. is based on the requirements of UNE-EN-ISO 9001: 2015 and UNE-EN-ISO 14001: 2015.